



Report on transition of Rotorua laboratory from Laboratory Service Rotorua (LSR) to Pathology Associates (Pathlab)

After an open contestable procurement process during 2016, Pathlab won the right to operate laboratories in the Lakes DHB area, situated in Taupo and Rotorua, thus providing services to **all** locations within the region.

Pathlab will become the sole provider for pathology services in the Lakes DHB area effective from 1 July 2017. Pathlab has a history of service provision in the area, as affiliate and shareholder of Laboratory Services Rotorua which has been providing services in the Rotorua region since 2007.

The Rotorua staff and facilities are not impacted by the change in laboratory provider and will continue to provide a 24/7 service to the region for both the community and hospital laboratory diagnostics. This transition of organisation name from LSR to Pathlab will have no effect on to the routine operation of the Rotorua laboratory.

Pathlab has service delivery contracts in place for the Bay of Plenty and Waikato DHBs.

Things that will not change:

- Staff working at and for the Rotorua laboratory will remain in their present positions.
- All contact personnel and telephone numbers will stay the same.
- Pick-up times in the various collections rooms will stay the same.
- Analysers and methods of testing will remain unchanged.
- Reference intervals will remain unchanged.
- Turnaround time will remain unchanged.
- Electronic reports will remain unchanged.

Dianne McQueen
CEO

CLINICAL UPDATE